

The CSU IT Landscape

- Randall group
- Randall, Denning, Maloney groups
- Department level
- College level (ENS)
- University level (ACNS)

Randall Group

- Kelley & Mostafa
- Support all group computers, printers, peripherals, software
- Randall, CMMAP and ESMEI websites + others
- Cluster and data storage arrays
- Computer problem solvers

Randall, Denning, Maloney Groups

- Email (kiwi)
- Group mailing lists
- Shared calendars

Department

Atmospheric Science

- Group System Admins share knowledge and expertise (Kelley, Mostafa, Matt, Ammon, Rick, Paul, and CIRA folks - Steve, Natalie, Mike, Karll)

College

Engineering Network Services (ENS)

- Hardware and software support for most of the College except for those who have their own support. (Help Desk and Ticket system)
- College software installs and licensing
- College computing labs, electronic classrooms and studios
- Network connections (for now)

- Department and some ATS group websites
- Mail and mailing list service except for 5 groups in ATS
- All mail aliases
- HPC computer clusters (buy-in)
- Engr-Cloud
- Tunnelblick VPN

University

Academic Computing and Network Services (ACNS)

- Controls the CSU “gateway”
- Controls network across entire campus
- University-wide email (just gave that to Microsoft with O365; still maintain the eID accounts)
- University computer security
- Maintains university-wide software licenses

- Classroom Support Services (not CMMAP, shared with ENS for the rest of ATS)
- University-run computer labs
- Canvas and RamCT
- Telephone services (VOIP and telecom)